

	Job Description	
	Role	Water Hygiene Technician
	Department	Plumbing
	Reporting line	Plumbing Manager

Amalgamated Facilities Management Ltd is a market leader within the Facilities Management and water treatment and hygiene industry, providing the highest quality total water treatment and water hygiene packages in the Channel Islands.

Purpose of the Role:

The Water Hygiene Technician will be a confident, personable and approachable individual and with a strong work ethic and ability to work on their own and as part of a team. The role holder will be responsible for delivering excellent customer service across a range of works associated with Legionella Control and must ensure tasks are completed to a high standard, to ensure contractual obligations are met and customer expectations are exceeded wherever possible.

The Role and Responsibilities (not limited to) are as follows:

Delivery responsibility

Key activities include:

- Temperature monitoring and general HSG274 water hygiene tasks
- Outlet descaling
- Collection of microbiological samples from domestic water systems, and submission for laboratory analysis
- TMV maintenance
- Shower head & hose cleaning
- Expansion vessel flushing
- Chlorine dioxide analysis
- CWST Tank inspection/cleaning
- Chlorination and disinfection works
- Accurate recording of collected data

Provide efficient and effective support to the business include:

- Compliance with Health and Safety and Company Policies
- Completing paperwork in accordance with company and client requirements
- Providing site information/asset verification for PPM Team
- Liaising with third party contractors and coordinating minor works when necessary
- Assisting co-workers when required, such as assistance or technical support
- Aid the development and growth of the division when opportunities arise
- Planned Preventative Maintenance works in conjunction with PPM Delivery Team
- You will be required from time to time to undertake other tasks that fit your skill set but may not form part of your regular role

Systems to include:

- Plumbing & Heating Systems
- Unvented hot water systems (BEPC)
- Boosted cold water systems

Additional Requirements:

- Occasional call out cover in association with engineer rotation
- Attend training courses (locally and on the mainland) as required

- Occasional interisland travel for work activities, support and cross training
- Occasional out of hours work
- Hold a current, category B driving licence
- Provision of own tools to carry out role (with the exception of specialist equipment)

Key attributes:

- Plumbing & Heating related qualifications and experience are an advantage
- Technically Competent
- Client focused
- Ability to deal with company and customer matters with the strictest of confidence
- Strong communication skills (both with AFM clients and AFM colleagues)
- Ability to work both individually and as part of a team
- Ability to follow processes and procedures
- Understand the importance of paperwork and submit in a timely manner
- Ability to prioritise regular activity along with incoming calls and enquiries
- Organised and able to work under pressure at times
- Presentable

Personal Development/Training relating to the role may include:

- H&S Training; for example: IOSH Working Safely, Asbestos Awareness, Working at Height
- Professional/skills training; for example: regulations, water hygiene